

How to Order	Purchase Orders should be made to: JES Lighting, Inc. - 5605 W. Hemlock - Milwaukee, WI 53223 Phone: 888-330-5267 Fax: 414-760-3380 Email: operations@jeslighting.com Web Site: www.jes-lighting.com
Prices	Prices are subject to change without notice. Please contact us @ operations@jeslighting.com for quotations, custom modifications and lead times
Terms	A deposit prior to production scheduling and final payment before shipment will be required for new accounts. Visa, Mastercard and American Express are accepted and a 2.5% service fee will be added to the invoice. Prompt payment terms of 2% 10 days due net 30 are offered to existing clients in good terms in addition to Government, VA, US Military and Education. All payment terms are at the sole discretion of JES Lighting, Inc.
Transportation	Prices are F.O.B. Milwaukee, WI. Shipments are via best carrier to take advantage of lowest available rates. Freight charges will be prepaid and added to your invoice on approved accounts.
Claims	All lamps and lighting fixtures are packed, cartoned, palletized, wrapped, banded & inspected prior to being accepted by carrier at factory dock. After shipment leaves our factory dock, all product is shipped at purchaser's risk. Before accepting merchandize from carrier, purchaser must examine shipment carefully. All claims should be filed immediately with carrier.
Returns	Product will not be accepted for return unless approved by factory in writing via a Return Goods Authorization Number. Any custom orders (custom finishes or modifications) are NOT subject to returns. A 25% restocking fee will be applied to all authorized returns. Returns must be in first class condition.
Product Descriptions	Product is subject to change and changes may not be represented in this pricelist or catalog.
Warranty	JES Lighting warrants against defects in material and workmanship incurred in normal institutional use for a period of 10 years from the date of invoice. This warranty is void in cases of damage in transit, negligence, abuse, abnormal usage, misuse, accidents or improper maintenance. 3 year warranty on lamp series F9500 and interior base weights, 1 year warranty on all shades other than the JES molded, crush-resistant shades. Specifically excluded from this warranty are the USB outlets, any plated metal finishes and electrical failure due to improper use or power surges. There is no other express warranty; seller hereby disclaimers all implied warranty of merchantability and fitness for any particular purpose indicated by buyer to seller. As Buyer's sole remedy under this warranty, JES Lighting, as its option, will repair or replace damaged parts at no charge to the original owner. JES Lighting will pay freight charges provided that the replacement or return has previously been authorized by the company. It is expressly agreed that the remedy of repair, replacement, or credit, at JES Lighting option, is Buyer's exclusive remedy under this warranty. In no event shall JES Lighting be liable for consequential damages.

Care / Maintenance

For routine cleaning, dust with a microfiber cloth. Microfiber cloth will delicately wipe the shade and lamp finish - the knit construction of the cloth is designed to pick up dust and oils without leaving lint behind.

Standard household cleaning solutions can be used to remove stains from shades.

Mild detergent soap can be used to remove stains from powder coating. JES Lighting is not responsible for electrical damage from liquids.

Additional Information

JES Lighting lamps are finished with durable powder coats selected for their unique properties:

- Antimicrobial
- Resistant to: tarnishing, abrasions and UV light
- Solvent-free. No VOCs

All JES Lighting shades are washable, antimicrobial, UV-resistant and meet UL #94 for self-extinguishing material.

Crush-resistant shades are molded from polystyrene. TriLam shades are coated in polystyrene.

The JES Lighting Mega-Harp™ is formed from 11ga steel and is welded to the lamp. This method is unparalleled in the lighting industry, and we guarantee no loose or missing parts (as is common with typical lamps).

All JES lamps are built with no electrical in the base (heavy-duty SJT cord-set exits through column), therefore base replacements can be performed in the field without voiding warranty or UL listing. ADA rocker switches are connected via quick connects, and can also be replaced in the field without voided warranty or UL listing.

All JES shades are secured to the lamp with a Perma-lock™ finial, and affix to a universal swival, for maximum impact-resistance and tamper-resistance.

All JES lamps are UL listed. All lamps are LED unless otherwise specified.